

REMARKS

Claims 7 to 13 are now pending in this application. Applicants respectfully request reconsideration of the present application in view of the following remarks.

Claims 7 to 12 were rejected under 35 U.S.C. § 102(e) as anticipated by U.S. Patent No. 6,175,562 to Cave et al. ("Cave reference").

The Cave reference purportedly concerns a system in which standard POTS call signals received from the PSTN are digitized and compressed by a POTS/packet gateway from 64 Kbps to approximately 5-6 Kbps. The POTS/packet gateway then converts the signal into packetized format. And, responsive to a call distribution algorithm identifying the next available agent by IP address, the caller's packetized voice signals are distributed to the agent over the ethernet. The Cave reference states that the agent may then converse with the caller using a headset connected to a standard desktop computer running CODEC software to transmit and receive packetized voice signals. The Cave reference further states that the computer runs browser software to allow the agent to receive html documents and send back updated information while talking to the caller. The Cave reference refers to using web-enabled database tools at the server to generate the formatted screens displayed to the agent.

In contrast, claim 7 of the present invention concerns a circuit arrangement to provide a desktop functionality for a telecommunications terminal used in computer-aided telecommunications, including an intelligent telecommunications system having a connection to a public telephone network and *being linked via an integration element*, wherein the intelligent telecommunications system is connected to a local area network, *an electronic data processing system being connected to the local area network*, wherein the local area network is connected to a web server and wherein any access via at least one of a system-bound telephone and an internet telephone *is provided with desktop control and status-display functions and call-related data in a dynamic interface of a web browser, any functional scope of the desktop control and status-display functions and the call-related data being provided* and an application interface being defined *by at least one web document stored on the web server*. Applicants respectfully submit that the Cave reference as discussed above does not identically describe the access provided via desktop control and status-display functions and call-related data in a dynamic interface of a web browser, and any functional scope of the functions and data being provided at least one web document stored on the web server, as in claim 7. Thus, withdrawal of the rejection under 35 U.S.C. § 102(e) over the Cave reference of claim 7 and its dependent claims 8 to 12 is respectfully requested.

Claims 7 to 12 were rejected under 35 U.S.C. § 102(b) as anticipated by “Development of Computer Telephony Integration System ‘CTSTAGE’,” by M. Tsuboi et al. (“Tsuboi reference”). The Tsuboi reference purportedly concerns a system for an office in which messages can be accessed and personal information can be set from the mail client and the web browser running on a client PC. See, e.g., Tsuboi reference, page 63. However, the Tsuboi reference does not identically describe each and every element of claim 7 of the present invention, including a *circuit arrangement including an intelligent telecommunications system having a connection to a public telephone network and being linked via an integration element*, wherein the intelligent telecommunications system is connected to a local area network, *an electronic data processing system being connected to the local area network, wherein the local area network is connected to a web server and wherein any access via at least one of a system-bound telephone and an internet telephone is provided with desktop control and status-display functions and call-related data in a dynamic interface of a web browser, any functional scope of the desktop control and status-display functions and the call-related data being provided and an application interface being defined by at least one web document stored on the web server*. Accordingly, Applicants respectfully submit that the Tsuboi reference as discussed above does not identically describe the circuit arrangement including an intelligent telecommunications system having a connection to a public telephone network and linked via an integration element, wherein the local area network is connected to a web server and any access via a system-bound telephone and an internet telephone is provided with desktop control and status-display functions and call-related data in a dynamic interface of a web browser, any functional scope of the functions and data being provided at least one web document stored on the web server, as in claim 7. Thus, withdrawal of the rejection under 35 U.S.C. § 102(b) of claim 7 and its dependent claims 8 to 12 is respectfully requested.

Claim 13 was rejected under 35 U.S.C. § 103(a) as unpatentable by the Cave reference in view of U.S. Patent Publication No. 2004/0002325 to Evans (“Evans reference”). As discussed above, Applicants respectfully submit that the Cave reference does not suggest all of the features of the claims in the present application. The Evans reference does not cure the deficiencies of the Cave reference. The Evans reference appears to concern a mobile handset including a browser application to interpret a multimedia document received from a remote server. The Evans reference, alone or in combination with the Cave reference, does not teach or suggest a circuit arrangement to provide a desktop functionality for a telecommunications terminal used in computer-aided telecommunications, wherein an intelligent telecommunications system is connected to a local area network, an electronic data processing system being connected to the local area network, wherein the local area network is connected to a web server and wherein any access via at least one of a system-bound telephone and an internet telephone is provided with desktop control and status-display

functions and call-related data in a dynamic interface of a web browser, any functional scope of the desktop control and status-display functions and the call-related data being provided and an application interface being defined by at least one web document stored on the web server. Further, while the Evans reference recites checking at intervals whether a web page is still valid, Applicants respectfully submit that there is no express motivation to one of ordinary skill in the art to combine the handset of the Evans reference with the call center system of the Cave reference. Any usefulness or improvement beyond the existing art is instead a novel enhancement provided by the present application. Accordingly, withdrawal of the rejection under 35 U.S.C. § 103(a) of claim 13 is respectfully requested.

Claim 13 was rejected under 35 U.S.C. § 103(a) as unpatentable by the Tsuboi reference in view of the Evans reference. As discussed above, Applicants respectfully submit that the Tsuboi reference does not suggest all of the features of the claims in the present application. The Evans reference does not cure the deficiencies of the Tsuboi reference. As discussed above, the Evans reference appears to concern a mobile handset including a browser application to interpret a multimedia document received from a remote server. The Evans reference, alone or in combination with the Cave reference, does not teach or suggest a circuit arrangement to provide a desktop functionality for a telecommunications terminal used in computer-aided telecommunications, wherein any access via at least one of a system-bound telephone and an internet telephone is provided with desktop control and status-display functions and call-related data in a dynamic interface of a web browser, any functional scope of the desktop control and status-display functions and the call-related data being provided and an application interface being defined by at least one web document stored on the web server. Further, while the Evans reference recites checking at intervals whether a web page is still valid, Applicants respectfully submit that there is no express motivation to one of ordinary skill in the art to combine the handset of the Evans reference with the office system involving setting access to messages and personal information from a mail client and a web browser of the Tsuboi reference. Any usefulness or improvement beyond the existing art is believed instead to be a novel enhancement provided by the present application. Accordingly, withdrawal of the rejection under 35 U.S.C. § 103(a) of claim 13 is respectfully requested.

CONCLUSION

In view of all of the above, it is believed that any rejections under 35 U.S.C. §§§ 102(e), 102(b), 103(a) of claims 7 to 13 should be withdrawn, and that all currently pending claims 7 to 13 are allowable. It is therefore respectfully requested that any rejections be reconsidered and withdrawn, and that the present application issue as early as possible.

Respectfully submitted,

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